

DETERMINATION IN ACTION

ANNUAL REPORT



Renown[®]
HEALTH



Renown[®]
HEALTH

FIGHT THE GOOD FIGHT.

WE BELIEVE YOUR HEALTH IS WORTH FIGHTING FOR, EVERY DAY, IN EVERY WAY. NO MATTER HOW BIG OR SMALL, WE'RE COMMITTED TO DOING EVERYTHING HUMANLY POSSIBLE TO CARE FOR OUR FELLOW NEVADANS – ALL WITH A PASSION DRIVEN BY EQUAL PARTS DETERMINATION AND HOPE.

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OUR GOAL: A HEALTHIER NEVADA FOR ALL

Challenges, by definition, are not easy. They test our will, our strength – and even our compassion. How we respond to what confronts us, and how we step up and persevere can change the course of history. Renown Health is proof of that here in Nevada.

The determination and *Battle Born* fight that pulses through every community across our state also fuels everyone at Renown to push beyond expectations and limitations, to reach for greater outcomes in everything we do. When COVID-19 challenged our state, our country and our world, Renown fought back with industry-leading efforts to combat and defend against it – while providing the best possible care for our community. Because that is who we are.

The truth is, even a pandemic could not affect our resolve.

Renown will always be a champion for the health and well-being of those who live in Nevada. We are hyper-focused on using data and research to help improve care today and redefine care tomorrow. In the following pages, I hope you will be as moved and exhilarated as I am by what you find as we highlight patient journeys and celebrate exciting new collaborations that will benefit our families, friends and neighbors.

We are proud to be the state's most trusted and preferred health system and to have been recognized as #1 Hospital in Nevada by U.S. News & World Report in both 2021 (Renown Regional Medical Center) and 2020 (Renown South Meadows Medical Center).

As the largest locally governed not-for-profit healthcare network in Nevada, Renown's success is shared success. In addition to our incredibly dedicated team members, generous supporters and community partners are also by our side, helping us create the healthier future we all envision.

To those supporters and partners and everyone who believes in and encourages better health and healthcare to elevate not just their community – but all communities, thank you.

Renown is honored to stand with you, and we welcome others to rise up and join the fight.

Yours in good health,



Anthony D. Slonim, MD, DrPH, FACHE
Renown Health President and Chief Executive Officer





RENOW HEALTH BOARD

James DeVold – Chair

Kimberly Cooney

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Eathan O'Bryant

Joanne Olsen

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WHO WE SERVE

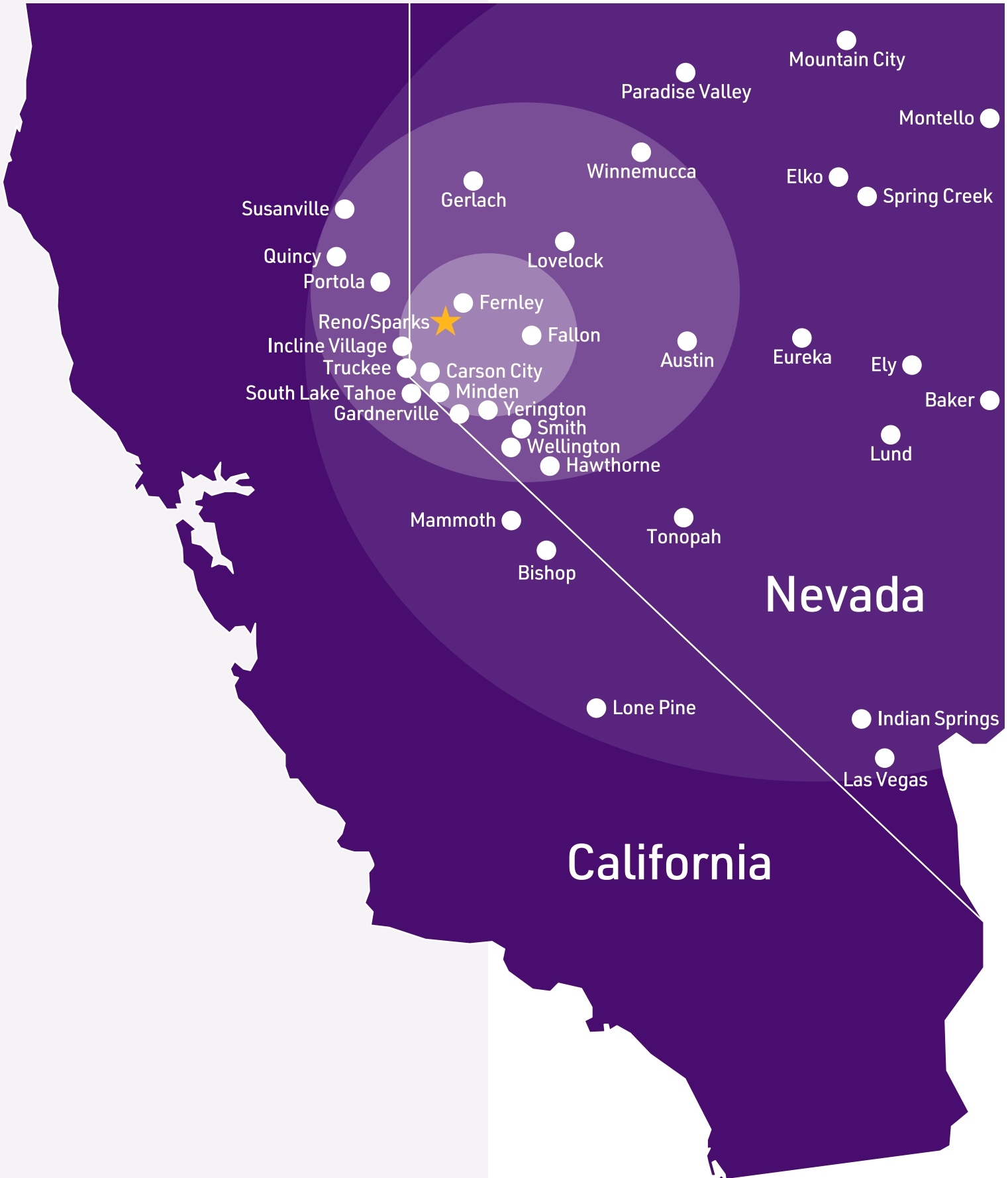
At Renown Health, we understand how important it is for our patients to receive quality care without traveling too far from home, away from their loved ones.

THAT IS WHY WE ARE PROUD TO SERVE MORE THAN ONE MILLION PATIENTS – IN OUR 100,000 SQUARE MILE REACH – ACROSS NEVADA, LAKE TAHOE AND EASTERN CALIFORNIA.

As a national health leader, we are passionate in our belief that where you live should not dictate the quality of healthcare you receive. That equity is why we ensure all patients have the best care and treatment options available, no matter their zip code.

Our expertise in specialties such as cancer care, neurology, pediatrics, heart care and women's health, along with our Level II Trauma Center, make Renown the healthcare destination for the region. Moreover, we are proud to offer telehealth services for our patients in rural communities who may not have access to the specialists they need close to home.

These ongoing efforts and many others at Renown are in part made possible through the generous support of our donors, who also believe in providing industry-leading care where it's needed – right here in Nevada.



Nevada

California

WHAT WE STAND FOR





Renown South Meadows ICU team members: Patrick, RN; Laura, RN; Pauline, Critical Care Technician; Jarah, CNA

STRONGER TOGETHER

Serving others isn't just a commitment; it's a way of life. Putting the health of thousands of community members first takes incredible strength and determination. Unexpected challenges and obstacles don't change our course or what we believe in at Renown Health.

Our compassionate caregivers, tenacious teams and passionate people make Renown an impactful force. They serve our communities – and in turn – manifest our mission, vision and values.

This is what we stand for.

OUR MISSION

Renown Health makes a genuine difference in the health and well-being of the people and communities we serve.

OUR VISION

Renown Health, with our partners, will inspire better health in our communities.

OUR VALUES

Caring. Integrity. Collaboration. Excellence.
These are words we live by.

CARING FOR A COMMUNITY IN CRISIS



Johnson, RN; Malia, RN; Aurel, RN; David, Nurse Apprentice; Ashley, RN; Rizzo, RN; Brandi, RN

AN INNOVATIVE SOLUTION TO EXPAND CARE

As communities across the nation experienced an increase in COVID-19 cases and subsequent surges in hospitalized patients, Renown's Hospital Incident Command System team had the foresight to create an Alternate Care Site (ACS) in Renown Regional's parking structure on Mill St. After just 10 days of intricate construction – including flooring, electrical infrastructure, lighting, water, technology and wall partitions – the site was completed on April 3, 2020, with space to hold up to 1,400 patients.

The ACS served additional hospitalized patients and allowed caregivers to remain on-campus while having access to existing hospital infrastructure such as lab, pharmacy, imaging, food services and other critical services. This solution also supported an efficient level of care escalation and other emergent interventions as needed.

On Nov. 12, 2020, Renown opened the ACS to serve additional hospitalized patients diagnosed with COVID-19 who were clinically stable or improving. Healthcare workers at Renown cared for hundreds of patients at this site. In early January 2021, the remaining patients returned home.



80,000

items donated to support
our care teams

25,292

COVID-19 tests administered
as of June 30, 2021

475

patients cared for in
Alternate Care Site

BRINGING LOVE TO RENOWN

In times of uncertainty and fear, there's more than just essential care services to think about. What many in our community need is comfort, solace and hope.

At 10-feet tall and 40-feet long, the LOVE sculpture was installed in front of Renown Regional Medical Center's main entrance in 2020 at the start of the COVID-19 pandemic.

Originally debuting in 2019 at Burning Man, the art piece stands as a reminder of why we push forward when our feet are tired or when our hope feels diminished and our hearts ache from loss.

LOVE.

Love is what keeps us going, and we need as many reminders of it as possible – both big and small – to inspire resilience and determination for our community and our caregivers.

The LOVE sculpture was created by artist Laura Kimpton and fabricated by Jeff Schomberg. Thank you to Blake Smith and the Keyser Foundation for bestowing this gift of art to our community.

Lighting Up Our LOVE Sculpture



Images provided by Masimo

472
remote patients
monitored –
and counting

LEADING-EDGE TECHNOLOGICAL ADVANCEMENT

RELIABLE CARE FROM HOME

Renown Health has always been on the front lines of technological advancement, and that innovation played a crucial role during the COVID-19 pandemic. Our telehealth teams heeded the call to provide home monitoring for our patients, transforming how we provide care.

The care providers at Renown remotely monitored patients who had less severe cases of COVID-19 in the comfort of their own homes.

Bernard Lee was diagnosed with COVID-19 and pneumonia, and was able to return home to continue his recovery with a home monitoring system. While at home, Bernard's health took a turn for the worse while he was sleeping, but thanks to the continuous monitoring of Health at Home, these changes in his vital signs did not go unnoticed. "This monitoring system really saved my life," Bernard said. "It was telling me that my sats were low, but I didn't even feel the common COVID symptoms; I just felt tired."

Because of Bernard's low oxygen saturation (sats) and the continuous monitoring, he woke up to providers calling to check on him in the early morning. He was immediately transferred to the Renown Intensive Care Unit to be cared for and monitored by our expert care teams.



Bernard Lee

Today Bernard is recovering, feeling great and continuously refers to the team and the home monitoring system as his guardian angels.

How Does It Work?

Health at Home monitoring works by using passive sensors – typically in the form of a small disposable finger probe – to send real-time biometric information such as blood oxygen saturation and respiratory rate to a care team. Monitoring data collected by the sensor is then shared with the patient's smartphone using a secure Bluetooth connection. Then the program actively engages patients to answer clinical questions, such as "Are you having trouble breathing?" and "What is your temperature?" These responses are sent, along with the monitoring data, to clinicians at Renown for evaluation and management.

AWARDS & RECOGNITIONS

**2020 "Most Wired" Certified
Level 7 Special Recognition**



Acute and Ambulatory 2021

HI-TECH CARE MANAGEMENT

MONITORING THE PULSE OF EVERY PATIENT

The newly opened Renown Transfer and Operations Center (RTOC) is powered by Renown doctors, nurses, technicians and national technology partners to ensure seamless care for patients and providers for 27 counties across Nevada, Lake Tahoe and northeastern California.

“Similar to how air traffic controllers manage traffic in and out of airports, the Renown Transfer and Operations Center team sees a bird’s-eye view of what’s happening across our entire integrated delivery system,” explained RTOC Director, Melanie Morris, MSN, RN.

The 6,000-square-foot facility is fundamental in ensuring our patients – both in rural and urban communities – receive the best level of care possible. “Our extraordinary clinical experts are leading the way, partnering with the nation’s top technology firms to transform care and demonstrate value to patients,” Anthony Slonim, MD, DrPH, President & CEO said. “We are putting the patients of Nevada first.”

Benefits of the RTOC include:

- **Coordinate all incoming patients transferred from neighboring hospitals**
- **Match patients to the appropriate bed based on clinical need**
- **Provide in-house hospitality**
- **Coordinate video-enabled telehealth monitoring capabilities for Renown’s four intensive care units**
- **Monitor remote home systems**
- **Emergency and disaster management**





**"THE RENOWN TRANSFER AND
OPERATIONS CENTER TEAM SEES
A BIRD'S-EYE VIEW OF WHAT'S
HAPPENING ACROSS OUR ENTIRE
INTEGRATED DELIVERY SYSTEM."**

— MELANIE MORRIS, MSN, RN, RTOC DIRECTOR

RTOC Video Tour



Mariko Rajamand, OB-GYN; Amber, RN

Drive-Thru in Action



Niki, Abigail & Saray, Volunteers



217

volunteers

9,240

volunteer hours

1,262

vaccinations
distributed on
busiest day

81,000

total vaccine
doses
administered

A HERCULEAN EFFORT TO SPREAD HOPE

When COVID-19 vaccines became available in December 2020, Renown Health answered the call – with the help of the Washoe County Health District – and provided vaccinations to both our care teams and our community members.

These vaccines were, and continue to be, a signal of hope for the future and a path to ending the pandemic.

Thanks to a synchronized effort between employees and volunteers, Renown Health administered more than 81,000 vaccine doses over seven months.

“From our nurses, pharmacists, security teams, public safety experts and countless volunteer staff, each dose of the vaccine was made possible – rain, snow or shine – by dedicated healthcare champions committed to the health and safety of Nevadans,” said Melodie Osborn, RN, Chief Nursing and Quality Officer for Health Services at Renown.

Renown set up a drive-thru clinic at our South Meadows Medical Center campus to provide both COVID-19 testing and vaccines. In addition to administering doses of the vaccine, the team of internal and external volunteers guided community members through paperwork, appointment scheduling and questions. Above all, the team radiated hope, cried tears of joy, shared smiles of relief and demonstrated one way that Renown answers the call to care for our community.

Vaccinating Children Against COVID-19



CARE THAT BEGINS BEYOND HOSPITAL WALLS

Community is why we're here. As a not-for-profit healthcare system, we understand the importance of working not just for – but with – our community. That is why each year Renown Health prioritizes our partnerships with national and community leaders. These organizations are all unique in size, scope and mission. Yet, we come together around a common passion – improving the quality of life for Nevadans. We do this because we know the health of our community begins outside the walls of Renown.

In fiscal year 2020, we partnered with more than 125 nonprofit and government organizations with a focus on access to health, social determinants of health, chronic disease prevention, behavioral health and addiction, physical activity/ nutrition and chronic disease screening.





\$1.5M

community donations,
grants and nonprofit
sponsorships

205

programs addressing:

- health
- mental health
- substance use
- social determinants of health
- physical activity
- nutrition
- chronic disease
- children and senior health

3.9

million lives touched

\$145,000

diversity, equity and
inclusion grant awards
to 55 area nonprofits

All figures FY20

ADDRESSING NEVADA'S MOST PRESSING HEALTH NEEDS

Renown Health has our community's back. In addition to providing essential healthcare services, we prioritize focusing care beyond when people are sick. One way our team does this is through the Community Health Needs Assessment (CHNA). The CHNA works in three-year cycles and uses data to prioritize and address our community's most significant health needs. Working with local partners, we focus on creating real change in the lives and health of Nevadans.

For more information about CHNA and our ongoing progress, please visit renown.org/community.



2018-2020

The Community Health Needs Assessment provides an overview of the methods and processes used to identify and prioritize significant health needs in Washoe County. The goal of this report is to offer a meaningful understanding of the most pressing health needs across Renown Health's Primary Service Area, as well as to guide planning efforts to address those needs. Special attention has been given to the needs of vulnerable populations, unmet health needs or gaps in services with input from the community.

The recently completed CHNA wrapped up in 2020 after focusing for three years on issues around mental health, substance abuse, physical activity and nutrition.

COMMUNITY PARTNERS:

- Communities in Schools of Western Nevada
- Indian Health Service
- Quest Counseling
- Note-Able Music Therapy Services
- Join Together Northern Nevada
- Northern Nevada HOPES
- Nevada Tobacco Prevention Coalition

2021-2023

In June 2020, the CHNA team enthusiastically kicked off the triennial assessment research by conducting surveys with the community, interviewing key leaders and aggregating health data. Seven months later, the committee had identified the four community health needs for the 2021 to 2023 cycle.

PRIORITIZED HEALTH NEEDS:

- Health Behaviors
- Immunizations and Infectious Diseases
- Behavioral Health
- Youth and Adolescent Health



A HISTORIC AFFILIATION



At the Renown UNR Affiliation Signing Event (L-R): Thomas Schwenk, MD, Former Dean of UNR School of Medicine; Melody Rose, Chancellor, Nevada System of Higher Education; Anthony Slonim, MD, President & CEO, Renown Health; Brian Sandoval, President, University of Nevada, Reno; Jim DeVold, Chair, Renown Health Board of Directors. Photo credit: UNR Med/Brin Reynolds

Renown Health and the [University of Nevada, Reno School of Medicine \(UNR Med\)](#) entered into a 50-year clinical affiliation agreement in May 2021, giving Nevada the state's first fully integrated health system. The historic partnership will create new and vital health services for our community, training programs for medical students and will increase patient access to life-saving clinical trials.

Over the last five decades, UNR Med has educated more than 3,900 physicians, with more than 30% continuing to practice in Nevada, increasing access to care for Nevadans across the state.

This new level of integration allows us to drive innovation, research, medical education, grant funding for public health and clinical trials and to integrate our medical practices to improve access and affordability of care.

"I appreciate and am so pleased that the Nevada System of Higher Education Board of Regents, Governor Sisolak and the legislature have provided such incredible support for the affiliation," says Anthony Slonim, MD, DrPH, President and CEO of Renown Health. "Together, we are excited to create a healthier Nevada."



University of Nevada, Reno
School of Medicine

"THIS COLLABORATIVE AND GENERATIONAL PARTNERSHIP WILL HAVE HISTORICAL IMPACTS ON HEALTHCARE DELIVERY, CLINICAL RESEARCH DEVELOPMENT AND TRAINING FOR HEALTHCARE PROFESSIONALS IN OUR STATE AND OUR COMMUNITY."

**– BRIAN SANDOVAL, PRESIDENT,
UNIVERSITY OF NEVADA, RENO**

A FAMILY'S LEGACY

Dr. Derek Beenfeldt first joined the Renown family in 2014 as a family medicine physician after graduating from University of Nevada, Reno, School of Medicine (UNR Med) in 2011. His son, Davis, was 10 years old when Dr. Beenfeldt decided to change careers and attend medical school. Ten years later, Davis is following in his dad's footsteps as a third year student at UNR Med.

"I am proud of Davis for taking on the challenges and the commitment that I know goes along with attending medical school," Dr. Beenfeldt said. "I also feel lucky that we have a medical school with such a great reputation and resources close to home."

The affiliation is a great source of pride for Dr. Beenfeldt. Not just because two important organizations in his life are joining forces, but he also sees it as both entities taking on an immense responsibility – the challenge to be better for incoming students, and subsequently to improve healthcare in Nevada.

Davis is currently going through his rotations and spending countless hours a week at Renown Regional. His dad is right there by his side supporting him along the way. "It has been really interesting to have discussions about the UNR medical school with Davis. I recognize the names of many of the professors and courses from when I was a student," Dr. Beenfeldt said. "I tried to be empathetic, as I can relate to how difficult and stressful this time is for him."

Dr. Beenfeldt currently works as chief medical officer for Renown's insurance arm, Hometown Health, and Davis is still browsing specialties. "I don't know what kind of medicine I want to focus on yet, but I feel lucky that I can attend medical school so close to home and have the option to continue helping my fellow Nevadans after I graduate."

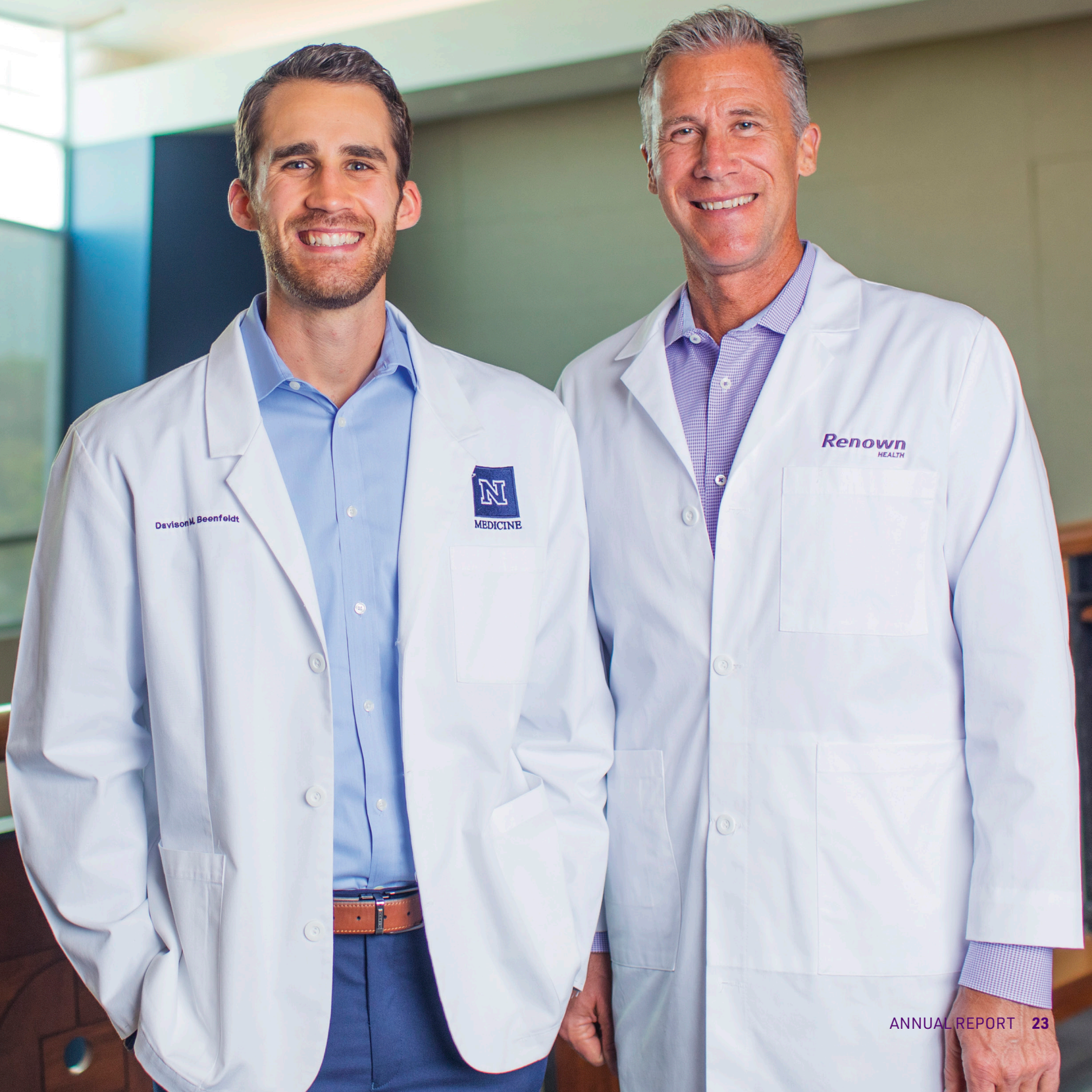
UNR MED AT A GLANCE

- UNR's Medical School was established in 1969
- Over the last 50 years, UNR Med has educated 3,900+ physicians
- More than 30% of UNR Med physician graduates continue to practice in Nevada
- UNR Med is the state's oldest medical school

Davis Beenfeldt, UNR Med student and
Derek Beenfeldt, MD, Chief Medical Officer,
Hometown Health

"I FEEL LUCKY THAT I CAN ATTEND MEDICAL SCHOOL SO CLOSE TO HOME AND HAVE THE OPTION TO CONTINUE HELPING MY FELLOW NEVADANS AFTER I GRADUATE."

— DAVIS BEENFELDT, UNR MED STUDENT



A PROACTIVE APPROACH TO HEALTH

In September 2016, 10,000 people from 135 zip codes across northern Nevada volunteered to participate in the Healthy Nevada Project (HNP) launch. The project is a partnership among the Renown Institute for Health Innovation, the Desert Research Institute and the Nevada Governor's Office that offers Nevadans no-cost genetic testing. Five years later, **the project has more than 50,000 participants** and continues to grow and support extensive, more complex research studies.

The goals of this project are expansive. On an individualized level, the testing offered as part of the HNP informs participants of potential health risks related to genetics, ancestry and diet. On the healthcare level, HNP aims to improve health outcomes statewide by analyzing and modeling public health risks throughout Nevada.

We Test For:

- **Genetic Risks:** Genetic variants associated with increased risk for familial hypercholesterolemia, hereditary breast cancer, ovarian cancer syndrome and Lynch syndrome
- **Ancestry Traits:** Regional ancestry through the My Healthy Nevada Traits product
- **Diet Insights:** Lactose tolerance, gluten tolerance, vitamin D levels, BMI introduction, coffee consumption, saturated fat and calcium levels

Where to Sign Up:

- **At-Home Test Kit:** Sign up online at HealthyNV.org, and a DNA test kit is mailed to your home within two weeks. All you have to do is provide a saliva sample and return the sample in a prepaid box.
- **In-Person Visit:** If you prefer to have your test done in person, you can **visit hnp.TimeTap.com** to schedule an appointment in Reno, Sparks or Carson City.



Alyssa and Grant



Our Healthy Nevada Project Vision

WORKING TOGETHER TO IMPROVE THE QUALITY OF CARE

"AS A BOARD MEMBER OF THE WESTERN CLINICAL ALLIANCE, WE STRIVE TO BE INNOVATIVE: REMOVING BARRIERS TO HIGH-QUALITY AND EFFICIENT CARE IN A COLLABORATIVE AND COST-EFFECTIVE APPROACH FOR OUR COLLECTIVE PATIENTS."

— BRET FREY, MD, NORTHERN NEVADA EMERGENCY PHYSICIANS



Western Clinical Alliance is a clinically integrated network (CIN) powered by Renown Health. Developed in 2020, Western Clinical Alliance joins health system-employed and private practice providers across our community into a single comprehensive care delivery network focused on increasing value by improving patient outcomes and better managing the total cost of care.

As members of Western Clinical Alliance, physicians and practices maintain their private status and operational autonomy while sharing in the resources and benefits of the CIN. These benefits include improved coordination among practices, transparency in data sharing, goal setting and collaborative clinical process design and decision making.

Members collaborate in improving the quality, safety, efficiency and sustainability of healthcare in our community by joining with a broad spectrum of community physicians who are committed to working together to direct, design and govern the CIN. The physician-led team works to apply best practices, monitor and share performance goals and develop new care models.

Western Clinical Alliance currently has more than 500 providers and is actively negotiating additional value-based care provider agreements to continue providing the best care possible for our region's patients.

Visit [WClinicalAlliance.org](https://www.WClinicalAlliance.org) to learn more.



A COMMUNITY THAT STANDS TOGETHER STAYS HEALTHY TOGETHER

Fianna's Healing Garden at Renown Regional expanded over 14,000 square feet in 2020, doubling in size and beauty. Several new garden features were added including more than 2,000 plants and trees, a covered pavilion, grassy spaces ripe for outdoor picnics, a rose garden and a weeping cherry tree dedicated to all healthcare heroes and those lost to the COVID-19 pandemic. The expansion was 100% donor funded.

[Tour Fianna's Healing Garden](#)

Renown Health is focused on being the destination for all your family's health and healthcare needs. As a not-for-profit health system, Renown relies heavily on community funding. Renown Health Foundation builds financial support through fundraising efforts that provide critical revenue for innovation, top quality care services, technology, programs and equipment, to meet the growing needs of the communities we serve.

We cannot complete this mission on our own. While we vow to continue fighting the good fight, with the support of our community, we can make Renown the premier healthcare destination in Nevada

Join the Fight.

Renown Health Foundation
775-982-5545
renown.org/give



YOUR IMPACT

We thank our generous donors for supporting these programs and services and for helping us build a healthier community together. The impact of your gift is immeasurable.

William N. Pennington Foundation Fund for Advanced Pediatric Care – This generous gift allowed Renown Children’s Hospital to recruit more than 30 pediatric specialists and transformed the face of children’s healthcare in our region.

Renown Rehabilitation Hospital – Major renovations to the rehabilitation gym, supported by the Estelle J. Kelsey Foundation, allow more than 800 patients each year to recover and rebuild so they can return home safely.

Panda Cares Center of Hope – This newly renovated interactive playroom is located inside the Pediatric Specialty Care Center. Thanks to Panda Express and customer donations, the playroom helps to entertain children before their specialty appointments.

Thomas S. Dolan Pulmonary Rehabilitation – After his own personal experience, Tom Dolan donated funds that facilitated doubling the number of patients who receive treatment and increased access to pulmonary rehab in our community.

Patient Assistance Fund – This crucial fund provided more than \$165,000 in assistance to patients and families in need.

Renown Children’s Hospital Endowment – This new endowment provides the necessary funding to allow Renown Children’s Hospital to grow and serve children today and for years to come.

Sophie’s Place – An exciting new addition, Sophie’s Place is a dedicated children’s music therapy room, in partnership with former San Francisco 49er legend Steve Young and his Forever Young Foundation.

COVID-19 Healthcare Heroes Fund – We cannot thank our community enough for the support of our healthcare heroes – more than \$350,000 and hundreds of gift-in-kind donations.

\$5,408,893
funds received in FY19

\$4,048,674
funds received in FY20

FACING ADVERSITY, SHE BECAME THE FACE OF DETERMINATION AND HOPE

MEET EMMALEE SUTTON

A fighter from a very young age, 14-year-old Emmalee is a source of hope and inspiration to everyone she meets, never letting her medical challenges keep her from experiencing life.

Emmalee was diagnosed with autoimmune hepatitis, a rare genetic disorder, when she was 2 years old. Since then, she has faced many illnesses and hospitalizations. Despite these medical challenges, Emmalee's sheer joy and spark for life are contagious to everyone she comes in contact with.

"We can all learn from Emmalee's enthusiasm, determination and positive outlook," said Anthony Slonim, MD, DrPH, President and CEO of Renown. "She has never met an obstacle too great or faced a challenge too difficult, and she effortlessly inspires others to view life through that same lens. Emmalee has already touched so many hearts here at Renown."

[Watch Emmalee's Story](#)



**"EMMALEE HAS ALREADY TOUCHED SO MANY HEARTS
HERE AT RENOWN, AND AS OUR 2021 CHAMPION CHILD
AMBASSADOR, HER IMPACT IS SURE TO BE INCREDIBLE."**

— ANTHONY SLONIM, MD, DrPH, PRESIDENT AND CEO OF RENOWN



**"INSTEAD OF COMPLAINING ABOUT
THE THINGS I CAN'T DO, I CELEBRATE
ALL THE THINGS I CAN DO."**

-EMMALEE

Although she faces medical challenges and everything that goes along with being a teenager, Emmalee is a proud and active representative for her community and other young patients just like her. Because of this go-getter attitude, Emmalee was chosen as the 2021 Children's Miracle Network Champion Child Ambassador and was awarded the 2021 PBS Reno Spotlight Award for Extraordinary Youth.

"I hope my story can inspire other young patients to believe in themselves," Emmalee said. "It can be hard dealing with health challenges, but I always think about those who have it worse than me. Instead of complaining about the things I can't do, I celebrate all the things I can do."

For Emmalee, celebration comes in the form of activities and hobbies. She loves participating in Girl Scouts and is a top cookie seller. Her favorite cookies change all the time, but this year they were Caramel Delights and Toast-Yay! cookies. Emmalee also loves hanging out with her four dogs Rosie, Balloo, Savannah and Felix.

When she grows up, Emmalee can't wait to be a pediatric nurse. "I want to help kids, like the nurses and doctors that helped me," she said. "I want them to feel as important as the doctors made me feel."

Emmalee Sutton and Caroline Barangan, MD

RENOWN CHILDREN'S HOSPITAL

Renown is home to the only children's hospital in northern Nevada and is continuing to invest in pediatric specialty care to help keep our youngest patients close to home for care.

22
pediatric specialties

9 OUT OF 10
children from the community
who need care choose Renown

24/7
children's ER





Allison and Mondo Corona with sons, Bastian and Quentin

A HEROIC JOURNEY TO HEART HEALTH

MEET MONDO CORONA

Mondo Corona arrived at Renown Regional Medical Center's emergency department in late December 2018 with a painful earache and flu-like symptoms. A blood test showed that Mondo had high troponin levels. Troponin is a blood protein often released in large amounts when the heart muscle has damage, sometimes resulting from a heart attack.

[Watch Mondo's Story](#)

Following the test, Renown heart surgeon Joseph Brandl, MD, told Mondo he survived a “widowmaker” heart attack. This type of heart attack can happen when there is a 100 percent blockage in the critical left anterior descending artery of the heart and often results in death. Frequently, the symptoms are mistaken for the flu.

Mondo received a triple bypass heart surgery at Renown Regional Medical Center, followed by 12 weeks of supervised exercise, nutrition education and stress management at Renown’s Healthy Heart Program. He attributes his recovery to the incredible caregivers who helped motivate and rehabilitate him back to health.

Almost three years after his heart attack, Mondo went on a dream family vacation camping across several western states. He’s maintained his 35-pound weight loss using the diet and exercise habits established through Renown’s Healthy Heart Program. Mondo looks forward to more family adventures, including walking his daughter down the aisle.

INSTITUTE FOR HEART & VASCULAR HEALTH

Renown Health leads the region in heart care with technological expertise and a patient-centered approach.

- Blue Distinction Center+ for Cardiac Care
- American College of Cardiology – Heart Failure Accreditation, Chest Pain Center with PCI Accreditation



Renown Regional Medical Center has demonstrated sustained achievement in the Chest Pain MI Registry for two consecutive years (2019 and 2020), and performed at the highest level for specific performance measures to receive this 2021 award. Learn more at acc.org/CPMLaward.



Mondo Corona was featured in Renown’s Fight the Good Fight campaign. He shared his story and showcased his open heart surgery scar to encourage fellow Nevadans to prioritize their health and wellness.

FROM CANCER SURVIVOR TO CAREGIVER



"I'VE LEARNED HOW MUCH OF AN IMPACT I CAN HAVE ON MY PATIENTS."

—HALEY, RN

MEET HALEY CARROLL

Being a new nurse comes with many challenges and gaining experience is a journey, but Haley Carroll's first day on the job was far from her first day in a hospital.

Haley was diagnosed with lymphoma right before her senior year of high school, and she was declared cancer-free on December 2, 2015.

Inspired by the incredible care she received during her cancer treatments and during her time at Renown Children's Hospital, Haley enrolled in nursing school at the University of Nevada, Reno. She graduated in December 2020, just five years after beating cancer.

"I've always been interested in nursing," Haley says. "But once I was diagnosed and began to see everything that my nurses did for me, I knew that that's what I wanted to do for patients, too."

Now a registered nurse, Haley works on the cancer unit at Renown Regional Medical Center, where she provides care to patients battling cancer. Just like her nurses cared for her.

"I've learned how much of an impact I can have on my patients," she says. "I've been able to share my cancer survival story with some of my patients and my experience has helped me form an even stronger connection with them. I know what they're going through – I know the pain – being able to understand them on a deeper level helps me be a better nurse."

renown.org/cancer

RENOWN INSTITUTE FOR CANCER

Through Renown, patients receive innovative, personalized treatment to fight cancer. Our clinical expertise and advanced treatment options allow us to blend evidence-based care with leading-edge research to improve cancer outcomes.

Radiation Therapy at Renown Institute for Cancer is the only program in the region to receive national accreditation from the American College of Radiology (ACR) for radiation oncology laboratories.



RENOWN INSTITUTE FOR NEUROSCIENCES

RENOWN'S STROKE PROGRAM IS NATIONALLY RECOGNIZED AS A CERTIFIED COMPREHENSIVE STROKE CENTER BY THE JOINT COMMISSION.

Renown Neurology cares for the most complex brain and nerve cases. Our specialists use the latest treatment methods to reduce or eliminate the devastating impact of neurological disorders. Patients have access to life-saving treatments and world-class stroke care right here, close to home including:

- 24/7 patient coverage by a neuroradiologist
- Rapid response stroke team
- Accurate diagnosis and treatment
- Innovative surgical techniques

renown.org/stroke

The neuro-diagnostic lab at Renown Regional Medical Center is accredited by the American Board of Registration of Electroencephalographic and Evoked Potential Technologists (ABRET)



"GENERALLY, PEOPLE DON'T SURVIVE THIS MAGNITUDE OF STROKE," KIMI REMEMBERS A DOCTOR SAYING, "YOU'RE HERE FOR A REASON."

— KIMI

A LIFE-SAVING RESPONSE LEADS TO A LIFE-CHANGING MISSION

MEET KIMI WOOLSEY

At the age of 45, Kimi Woolsey survived a massive stroke.

On Sept. 4, 2019, she was rushing to get ready for an appointment when she suddenly could not feel her legs. Kimi immediately knew something was wrong and called her fiancé Paul for help. She saw a bright light in her right eye and felt a severe, sharp pain travel from her head down into her leg. Paul immediately called 911, and the EMTs arrived. Her stroke survival journey had just begun.

Upon arriving at the emergency department of Renown Regional Medical Center, the Certified Comprehensive Stroke Center team went into action. Kimi received a brain MRI, then was wheeled into surgery. She was in the intensive care unit for 11 days.

She remembers someone telling her, "Generally, people don't survive this magnitude of stroke." And a doctor saying, "You are here for a reason."

Kimi spent the next 41 days meeting milestones at the Renown Rehabilitation Hospital. For Kimi, the support she felt at the rehab hospital was key to her progress. "I still feel loved and appreciated, and they're rooting for me still, and I can feel it," she said.

On Oct. 18, 2019, Kimi returned home. She continues to see improvement in both her hand and leg.

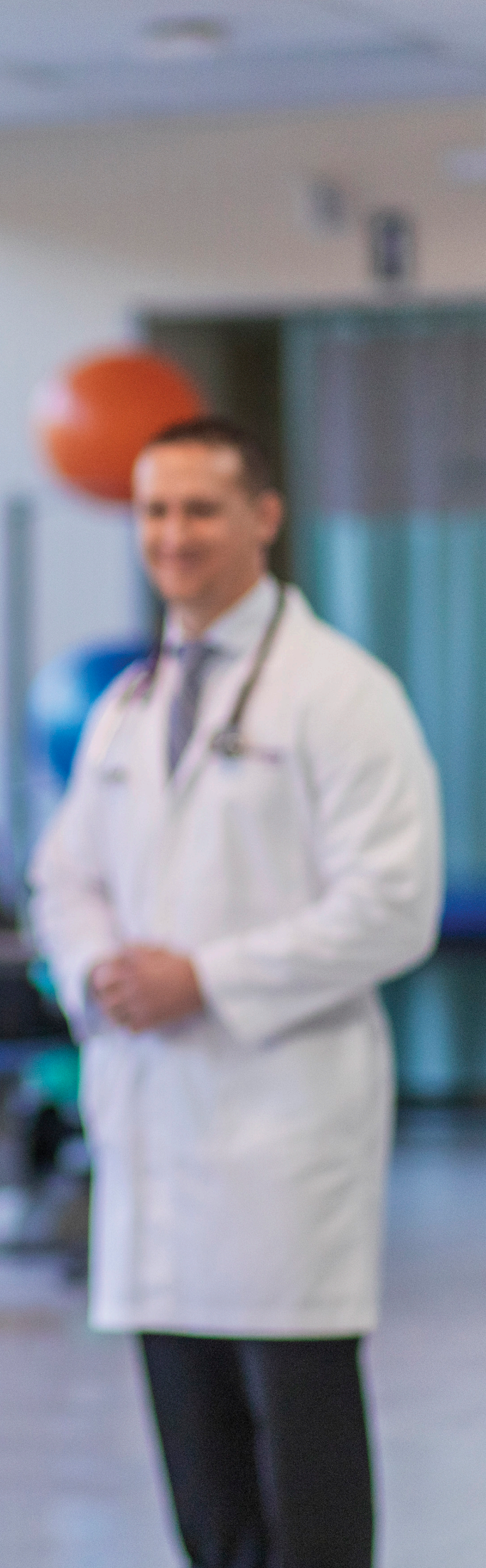
Since her stroke, Kimi has made it her mission to help fellow stroke survivors. Her goal is to become the person she needed to talk to after her stroke; she currently coaches several stroke survivors. "They need to know that they aren't alone. Mental support and encouragement are so important for each person's stroke journey," Kimi said.

Along with the physical changes, Kimi feels the stroke magnified her empathy. "I was always in a hurry in my life. People didn't go fast enough for me – on the road, at the grocery store, in a line. Now I have more patience with myself and others," she said.

[Watch Kimi's Story](#)



“THE SURGEON SAVED HIS LIFE,” SAID CONNOR’S MOM, DANA, “IT’S AMAZING HOW YOUR LIFE CAN CHANGE IN A MATTER OF SECONDS.”



Connor, during a physical therapy session at Renown Rehabilitation Hospital with Sarah, Physical Therapist; Benjamin Pence, DO, Director of Neurosciences

THE ROAD TO RECOVERY, CLOSE TO HOME

MEET CONNOR SMITH

Life was hectic for Connor Smith. He had just finished at the top of his class at both the fire academy and paramedic school and was looking forward to starting work in northern Nevada. It was winter 2019, and he was ready to have some fun. The plan was to ride ATVs at Sand Mountain with his brother Cody, dad Lance and some friends, but a jump would change everything. Connor's ATV took off but landed awkwardly, and he remembers immediately knowing he was paralyzed.

Connor's mom, Dana Shugar, was at home when she received the upsetting call from Cody, who told her he had an accident. Connor was flown to Renown Regional Medical Center, the area's only Level II Trauma Center.

After a seven-hour emergency surgery, Dana learned that Connor would live but only had a slight chance of walking again due to a spinal fracture. "The surgeon saved his life. It's amazing how your life can change in a matter of seconds," she said.

"AT ONE POINT, I WAS CONSIDERING GOING OUT-OF-STATE FOR REHAB, HOWEVER, THE CARE I WAS GETTING AT RENOWN WAS GREAT. HAVING MY FRIENDS AND FAMILY THERE WAS VITAL FOR MY RECOVERY AT THAT TIME."

– CONNOR

Once his condition stabilized, Connor moved to Renown Rehabilitation Hospital and began physical rehabilitation. "Thank God for the people at rehab," Dana said. "Dr. Pence, the therapists, nurses and all the employees were a wonderful support system, explaining everything and answering all our questions. The kindness they showed got me through." Connor agrees, calling the Renown rehab team nothing short of amazing.

"At one point, I was considering going out-of-state for rehab, however, the care I was getting at Renown was great," shares Connor. "And most importantly, having my friends and family there was vital for my recovery at that time."

Dana agrees, "He has a very strong support system here with his family and friends. Keeping Connor in town was key to his recovery."

While at the Rehabilitation Hospital, Connor felt the first movement in his legs, and it gave him hope and drive to keep working. "During rehab, I learned very quickly that I had to take the small victories, no matter what they were, and to not to get down on myself and to keep looking forward," says Connor. He now has feeling in his legs, and his feet are ticklish again.

Connor continues to reach new milestones. Recently he built up his strength and walked on crutches at his friend's wedding. He swims, stands, goes up and down stairs and drives. Connor is still improving and is determined to walk without crutches again, all with a good attitude and support from his family and friends.

[Rehabilitation Hospital Tour](#)

ADVANCED TRAUMA CARE

RENOWN IS HOME TO THE AREA'S HIGHEST LEVEL TRAUMA CENTER AND A COMPREHENSIVE REHABILITATION HOSPITAL

Renown Regional Medical Center and Renown Rehabilitation Hospital are located next to each other, near downtown Reno to provide the region with advanced trauma and rehabilitation services.

- Only Level II Trauma Center between Sacramento and Salt Lake City
- Accredited ER – Emergency Trauma Center
- Board-certified ER physicians available 24/7
- Earned The Joint Commission's Gold Seal of Approval® for Hospital Accreditation for a three-year period of emergency management, environment of care, infection prevention/control, leadership and medication management.

TOP 250

hospitals from
Healthgrades

2021

specialty excellence
awards from
Healthgrades



Renown Regional Medical Center Named a Best Hospital 2021-22 by U.S. News & World Report



Glenn Bodenham, patient; Sara, wife; Lisa, Therapy Services Manager

The Rehabilitation Hospital specializes in the treatment of brain injury, spinal cord injury and stroke.

Renown Rehabilitation Hospital is northern Nevada's only Commission on Accreditation of Rehabilitation Facilities (CARF)-accredited rehabilitation hospital.



137,000

insurance plan members

The Hometown Health
Customer Care team
answers more than

240,000

calls a year

Nearly

10,000

healthcare providers in
our network statewide

Denise, Alyssa, Sierra and Laraine,
Customer Service at Hometown Health

All figures FY20





WITH RENOWN CARE COMES COVERAGE

As the only locally owned not-for-profit health insurance company in Nevada, [Hometown Health](#) is here to provide quality healthcare coverage. We care for our neighbors, loved ones and community members. By offering the best provider network in the region and joining its parent company, Renown Health, in pledging to make a genuine difference in the health and well-being of the people and communities it serves, Hometown Health helps members throughout Nevada live their best lives every day.

How Hometown Health Does It:

- As Nevada's oldest and largest managed care organization (MCO), Hometown Health has a local, dedicated staff of more than 220 highly trained, helpful employees who serve more than 1,200 employer groups and more than 137,000 insurance plan members.
- Hometown Health's comprehensive provider network offers healthcare providers statewide.
- Partnerships with local not-for-profits help Hometown Health foster health and well-being in the communities it serves.
- Access care services like Teladoc® and Renown Medical Group's virtual visits help members get care on the go, whenever they need it.
- Senior Care Plus, the Medicare Advantage Plan from Hometown Health, provides Medicare beneficiaries with a truly exceptional level of service and support.

*Hometown
Health* 

SENIOR CARE PLUS

MORE THAN A MEDICARE ADVANTAGE PLAN

Senior Care Plus (SCP) is changing healthcare for seniors in Nevada. As the largest Medicare Advantage Plan in northern Nevada, SCP prioritizes members' health and happiness. We do that by bringing new members into a no-cost, comprehensive health assessment. During that initial appointment, a geriatric specialist focuses on the four Ms (mind, medications, mobility and what matters to you) to help build a personalized care plan for our members.

One of the many reasons we offer these health assessments, as well as an annual visit, free of charge is to help our team Build Relationships to Improve Care. This approach, also known as the BRIC Model, is the care model used across Renown. "What's special about this care model is that it really puts the member at the forefront," Savannah Gonsalves, a registered nurse with SCP, said. "We have providers, nurses, Senior Care Plus personal assistances and case managers, and within the BRIC Model, they're all talking to one another and putting the focus on meeting the member's needs."

Perks of Being a Senior Care Plus Member

- Personal assistants to help with care coordination
- Senior-focused primary care practice
- Access to vast resources of Renown Health network
- Longer appointments and geriatric-focused providers
- Same-day access to primary care
- Engaging events and lecture series

For more information, visit SeniorCarePlus.com.

17,000
Senior Care Plus
members



Robert, Senior Care Plus member



Senior Care Plus Benefits Explained

AN ACTIVE CLUB FOR OUR MOST DYNAMIC POPULATION

The benefits of the Sterling Silver Club are endless. Members of the 55-and-older club gain access to activities, connections, newsletters and more. The club offers, among other opportunities, weekly gentle chair yoga, virtual guided meditation alongside Renown staff, the opportunity to join a private Facebook group and meet new people (one member once used it to find a tennis partner!), nature tours that navigate the natural beauty that is Reno/Tahoe and virtual cooking classes for all skill levels.

The club genuinely cares about its members. At the pandemic's start, the Sterling Silver Club team called members to check-in, reaching out to the eldest first. They listened to their fears and concerns, provided them with resources to ensure they had what they needed and then followed up with those who needed a friendly voice on the other line.

"Sterling Silver Club started as a way to create raving fans of Renown while helping our 55-and-older community members navigate healthcare," said Tori DellaRocca, Senior Loyalty Programs Specialist at Renown. "Our goal isn't to duplicate what is going on in the community, but rather to enhance programming while partnering with other similarly minded organizations."

Today, the Sterling Silver Club thrives by maintaining connections to its outstanding members while developing programs and partnerships. The Sterling Silver Club – which the members themselves named – has more than 9,000 participants.

The well-loved events and quarterly newsletter work as the perfect vehicle to introduce members to Renown leadership, care providers and schedulers. This face-to-face introduction makes our members feel more comfortable reaching out for care when the time comes.

One of the most memorable events from 2020, right before the pandemic hit and the club took everything online, was the Sterling Silver Gala. The event followed a 1920s theme and encouraged attendees to dress the part. Club members dressed to perfection in flapper dresses, headpieces, fedoras, boas and more. Folks danced the night away to a live '20s band and enjoyed showing off their costumes in the photo booth.

To become a member, visit renown.org/SterlingSilver.

{ Sterling Silver Club }

"THE MEMORY OF THE GALA IS PART OF MY EVERYDAY THOUGHTS. THE BEST BASH EVER!"

– ANN K., STERLING SILVER CLUB MEMBER

Silver Stars Gala Video



OUR ECONOMIC IMPACT

INVESTED IN NEVADA

Renown
HEALTH

More than
7,200
employees, physicians
and caregivers

An additional
7,416*
indirect jobs

Economic impact of
\$2.563
BILLION*

As Nevada's largest locally governed, not-for-profit healthcare network, we're aware that our work is never over. There will always be more people to care for and more lives to save.

That's why we reinvest every dollar we earn back into what we do best – providing hope and determination to the communities we serve. We reinvest in our programs, teams, technology and treatments to enhance patient care in every way possible.

It takes a village of skilled and compassionate experts to make such a difference in the community; this includes more than 7,200 employees, physicians and caregivers. Renown Health also creates an additional 7,416* indirect jobs.

Another result of all that hard work? Renown has an impressive economic impact of \$2.563 billion* for our region.

However, there's an impact we cherish even more. It's the remarkable ongoing impact our exceptional care, programs and employees have on the lives of people across the region. We remain dedicated to helping heal, care for, support and Fight the Good Fight for the health and well-being of every person in every city, town, neighborhood and rural address within our ever-expanding reach.

It's what we do today, what we'll do tomorrow and every day after that. Join our talented community of healthcare professionals.

To explore opportunities, visit careers.renown.org.

**FY20 based on state-supplied multiplier*

RENOWN BY THE NUMBERS

IN ONE YEAR



946

LICENSED BEDS



54,383

TOTAL HEALTHY
NEVADA PROJECT
PARTICIPANTS



28,925

INPATIENT & SAME-DAY
SURGERIES



82,533

ER PATIENTS
TREATED



123,304

TOTAL ER VISITS AT
RENOWN REGIONAL
AND SOUTH MEADOWS



197,087

DAYS OF
HOSPITAL CARE



908

REHABILITATION
PATIENTS



200,446

PATIENTS SEEN
BY MEDICAL GROUP
PROVIDERS



41,107

KIDS SEEN BY RENOWN
MEDICAL GROUP
PEDIATRIC PROVIDERS



145,957

URGENT CARE VISITS



4,340

BABIES DELIVERED



25,146

HOURS SERVED
BY VOLUNTEERS



400

PATIENTS SERVED
THROUGH
MUSIC THERAPY



12,556

PATIENTS VISITED
BY 27 PET THERAPY
TEAMS



470,813

SAME-DAY TESTS
AND DIAGNOSTICS



1,238

TOTAL PROVIDERS
WITH PRIVILEGES
AT OUR HOSPITALS



1,061,313

VISITS TO
RENOWN.ORG



223,546

EPIC MYCHART
USERS



137,000

INSURANCE PLAN
MEMBERS



2,880,401

TESTS AT
RENOWN LABS



2,038,574

CUSTOMER CALLS



278

NOT-FOR-PROFIT
ORGANIZATIONS
SUPPORTED

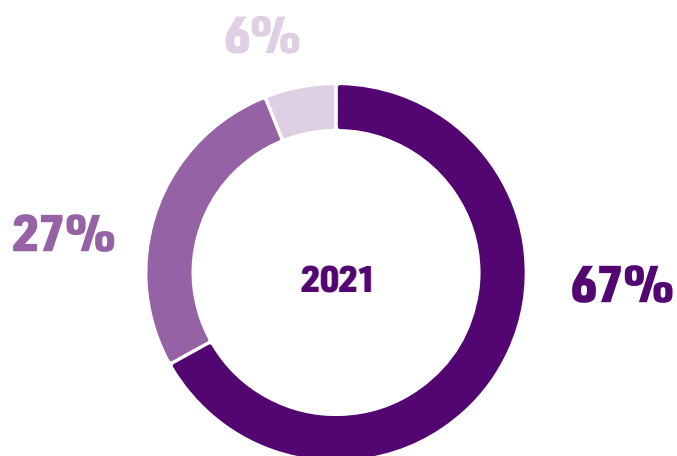
INVESTING IN NEVADA'S FUTURE

Our mission is to make a genuine difference in the health and well-being of the people and communities we serve.

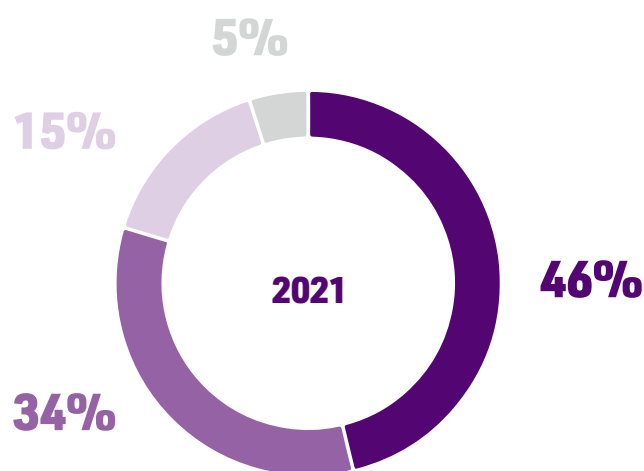
With that in mind, Renown reinvests what we earn as a not-for-profit into expertise, staffing, new equipment, technology upgrades, facility improvements, research and community service programs that benefit Nevadans. We are fortunate to have charitable partners and generous donors whose funding helps to support and expand our efforts.

When our health system answered the call to respond to COVID-19, we overcame a multitude of financial challenges to continue to provide necessary care to our community. This included unanticipated revenue losses and increased expenses for labor and supplies. With limited support through the CARES Act and other sources, Renown was also able to build an Alternate Care Site. This investment provided expanded infrastructure to care for additional hospitalized patients during a surge in COVID-19 cases.

OPERATING REVENUES AND OPERATIONS EXPENSES (\$ IN THOUSANDS)



Revenues	2018	2019	2020	2021
Net patient service revenues	884,432	935,789	921,350	997,909
Insurance premium revenues	442,587	426,582	412,325	402,326
Other revenues	47,127	52,939	91,636	90,669
Total	\$1,374,146	\$1,415,310	\$1,425,311	\$1,490,904



Expenses	2018	2019	2020	2021
Salaries and benefits	583,285	635,137	648,504	689,414
Supplies and other expenses	410,818	428,971	461,513	498,815
Healthcare expenses	248,481	220,567	219,473	229,277
Depreciation, amortization & interest expense	78,678	78,456	78,956	73,679
Total	\$1,321,262	\$1,363,131	\$1,408,446	\$1,491,185

ACCESS AND AFFORDABLE CARE ACROSS 150 SITES – AND IN YOUR HOME

HOSPITALS & EMERGENCY CARE

Renown Regional Medical Center 1155 Mill St., Reno

Care Coordination

Children's Hospital

Emergency Services

- Critical Care (Adult Intensive Care Units)
- Chest Pain Center
- 24/7 Emergency Room
- Region's only Level II Trauma Center
- Stroke Center

Diagnostic Services

- Lab Services
- X-Ray & Imaging

Institute for Cancer

Institute for Health Innovation

Institute for Heart & Vascular Health

Kidney Care (Medical Nephrology)

Maternity Services

Nuclear Medicine

Office of Research & Education

- Clinical Trials

Orthopedic Services

- Total Joint Replacement Program

Palliative Care

Surgery

- General Surgery Unit
- da Vinci Robotic Xi Surgery Systems

Other Services

- Spiritual Center & Estelle J. Kelsey Interfaith Sanctuary
- Fianna's Healing Garden
- Inn at Renown
- Mack Auditorium

Shops & Renown Dining

- Hallmark Gold Crown
- Renown Pharmacy
- Sierra Café
- Sierra Gifts
- Starbucks
- Subway

Renown Children's Hospital 1155 Mill St., Reno

Child Life Program

Emergency Services

- 24/7 Children's ER
- Neonatal Intensive Care Unit
- Wilbur D. May Pediatric Intensive Care Unit

Children's Infusion Center

Children's Miracle Network Hospital

David & Judy Hess Children's Imaging Center

Pediatrics Unit

The John & Sue Dermody Children's Healing Garden

Safe Kids Washoe County

Maternity Services

- Baby & Family Suites
- Labor & Delivery
- Postpartum Support
- Labor Assessment
- Breastfeeding Medicine
- Maternal Child Education
- Safe Sleep Program

Children's Specialty Care

- Anesthesiology
- Behavioral Health
- Cardiology
- Ear, Nose and Throat
- Endocrinology
- Gastroenterology
- Hematology and Oncology
- Infectious Diseases
- Infusion Center
- Nephrology
- Neurology
- Ophthalmology
- Orthopedics
- Pulmonology
- Surgery

Renown Rehabilitation Hospital
1495 Mill St., Reno

Brain Injuries
Cognition Therapy
Healing Arts
Neurological Disorders
Occupational Therapy
Physical Therapy
Recreational Therapy
Speech Therapy
Spinal Cord Injuries
Stroke
Trauma & Amputation Rehabilitation

Renown South Meadows
Medical Center
10101 Double R Blvd., Reno

24/7 Emergency Room
• Chest Pain Center
Care Coordination
Critical Care (Intensive Care)
Diagnostic Services
• Lab Services
• X-Ray & Imaging
Pulmonary Rehabilitation
Surgery

Carson Valley Medical Center
1107 U.S. Hwy 395 N., Gardnerville

ADVANCED MEDICINE
& SPECIALTY CARE

Center for Advanced Medicine B
1500 E. 2nd St., Reno

Advanced Wound Care, Suite 100
Arthritis, Suite 300
Institute for Heart & Vascular Health, Suite 400
Pulmonary & Sleep Medicine, Suite 302
Renown Medical Group – Kidney Care, Suite 201

Center for Advanced Medicine C
75 Pringle Way, Reno

Diagnostic Services
• Lab Services
• X-Ray & Imaging
Infectious Diseases, 75 Pringle Way, Center C, Suite 512
Institute for Neurosciences, Suite 401
Renown Neurology, Suite 401
Renown Medical Group – Oncology/Hematology, Suite 801
Renown Medical Group – Pediatric Specialty Care, Suite 505

Center for Advanced Medicine F
901 E. 2nd St., Reno

Breastfeeding Medicine, Suite 201
Greenberg Breast Health Center, Suite 103
Physical Therapy & Rehabilitation, Suite 101
Women's Health (OB-GYN), Suite 307

Medical Pavilion B
10085 Double R Blvd., Reno

Endocrinology, Suite 310
Executive Health, Suite 325
Healthy Heart Program, Suite 225
Institute for Heart & Vascular Health, Suite 365
MRI, Suite 145
Physical Therapy & Rehabilitation, Suite 300
Surgery Center, Suite 260

ADVANCED MEDICINE & SPECIALTY CARE (cont.)

Institute for Cancer 1155 Mill St., Reno

Chemotherapy
Clinical Trials & Research
Infusion Services
Medical Oncology
Radiation Therapy
Sally de Lipkau Cancer Resource Center
Support Groups, Classes & Services

Institute for Heart & Vascular Health

Renown Regional Medical Center
1155 Mill St., Reno
Anticoagulation Program
Cardiac Intensive Care Unit
Cardiovascular Imaging
Cardiovascular Medicine & EEG Testing
Cath Lab
Chest Pain Center
Family Lipid Program
MitraClip
Nuclear Medicine
Resistant Hypertension Program
Transcatheter Aortic Valve Replacement (TAVR)
Vascular Ultrasound

Center for Advanced Medicine B 1500 E. 2nd St., Suite 400, Reno

Advanced Heart Failure & CardioMEMs Program
Cardiovascular Medicine
Structural Heart Program
Electrophysiology

Medical Pavilion B

10085 Double R Blvd., Suite 365, Reno
Healthy Heart Program (Intensive Cardiac Rehabilitation),
Suite 225
Cardiovascular Medicine & EKG Testing, Suite 365

Medical Pavilion C,
75 Pringle Way, Suite G 11, Reno
Cardiovascular Imaging

Carson Valley Medical Centers
1107 Hwy. 395, 2nd Floor, Gardnerville
Cardiovascular Medicine

Banner Churchill Community Hospital
801 E. Williams St., Fallon
Cardiovascular Medicine

Institute for Neurosciences Center for Advanced Medicine C 75 Pringle Way

Certified Stroke Center
Clinical Trials
Headache Program
Interventional Neuroradiology
Neurosurgery
Rehabilitation
Support Groups, Classes & Services

ADDITIONAL SPECIALIST LOCATIONS

Reno

Acupuncture
661 Sierra Rose Dr.

Dermatology

Laser & Skin Care, 6536 S. McCarran Blvd., Suite B

Endocrinology

10085 Double R Blvd., Suite 310

Home Health Care

Hospice Care

Infectious Diseases

75 Pringle Way

Outpatient Pharmacy

21 Locust St.
75 Pringle Way

Physical Therapy & Rehab

901 E. 2nd St., Suite 101
1575 Robb Dr.
10085 Double R Blvd., Suite 300

Premier Care

6570 S. McCarran Blvd.

Pulmonary

1500 E. 2nd St., Suite 302

Physical Medicine & Rehabilitation

1495 Mill St., West Entrance

Spine, Sports & Pain Medicine

Medical Pavilion B, 10085 Double R Blvd., Suite 205

Sleep Medicine

1500 E. 2nd St., Suite 302

Stacie Mathewson Behavioral Health

& Addiction Institute at Renown
85 Kirman Ave., Suites 100-200

Women's Health (OB-GYN)

975 Ryland St.
901 E. 2nd St., Suite 307

Sparks

Physical Therapy & Rehab
2828 Vista Blvd., Suite 104

TELEHEALTH

OUTPATIENT

Fallon

Renown Medical Group
560 E. Williams Ave.

Banner Churchill Community Hospital

801 E. Williams Ave.

Fernley

Renown Medical Group
1343 W. Newlands Dr.

Silver Springs

Rural Health Centers
3595 US 50

Gardnerville

Carson Valley Medical Center
1107 US 395 Hwy.

Winnemucca

Humboldt General Hospital
118 E. Haskell St.

Lovelock

Paiute Tribal Health Center
201 Bowean St.

Pershing General Hospital

855 6th St.

Hawthorne

Mt. Grant General Hospital
200 S. A St.

Ely

Newe Medical Clinic
400 B Newe View

Yerington

South Lyon Medical Center
213 S. Whitacre St.

Tonopah

Tonopah Primary Care
19 St. Patrick St.

CALIFORNIA

Portola

Eastern Plumas Healthcare
500 1st Ave.

ACUTE

Reno

Renown South Meadows Medical Center
10101 Double R Blvd.

Fallon

Banner Churchill Community Hospital
801 E. Williams Ave.

Battle Mountain

Battle Mountain General Hospital
535 S. Humboldt St.

Gardnerville

Carson Valley Medical Center
1107 US 395 Hwy N.

Winnemucca

Humboldt General Hospital
118 E. Haskell St.

Incline Village

Incline Village Community Hospital
880 Alder Ave.

Hawthorne

Mt. Grant General Hospital
200 S. A St.

Lovelock

Pershing General Hospital
855 6th St.

Yerington

South Lyon Medical Center
213 S. Whitacre St.

CALIFORNIA

Quincy

Plumas District Hospital
1065 Bucks Lake Rd.

Truckee

Tahoe Forest Health Hospital District
10121 Pine Ave.

RENOWN MEDICAL GROUP

PRIMARY CARE

Reno

25 McCabe Dr.
21 Locust St., The Healthcare Center
75 Pringle Way, Suite 601
661 Sierra Rose Dr.
1075 North Hills Blvd., Suite 180
1595 Robb Dr., Suite 2
4796 Caughlin Pkwy., Suite 108
10085 Double R Blvd., Medical Pavilion B, Suites 120 & 220
13945 S. Virginia St., Suite 632
6570 S. McCarran Blvd., Premier Care
740 Del Monte Ln., Suite 3 (Senior Care Plus Only)

Sparks

1525 Los Altos Pkwy.
910 Vista Blvd.

Carson City

2300 S. Carson St., Suite 1

RURAL LOCATIONS

Fallon

560 E. Williams Ave.

Fernley

1343 Newlands Dr.

Silver Springs

3595 Highway 50 W.

URGENT CARE

Reno

197 Damonte Ranch Pkwy., Suite A-B
975 Ryland St.
1075 North Hills Blvd., Suite 180
4791 Summit Ridge Dr.

Sparks

202 Los Altos Pkwy.
910 Vista Blvd.

Carson City

2814 N. Carson St., Suite 101

RURAL LOCATIONS

McCarran

440 USA Pkwy., Suite 101

Fallon

560 E. Williams Ave.

Fernley

1343 W. Newlands Dr.

PEDIATRIC CARE

Reno

10581 Double R Blvd.
15 McCabe Dr., Suite 100
75 Pringle Way, Suite 300
901 E. 2nd St., Center F, Suite 201

Sparks

1525 Los Altos Pkwy.

DIAGNOSTIC SERVICES

LAB SERVICES

Reno

25 McCabe Dr.
75 Pringle Way, Center for Advanced Medicine C
975 Ryland St.
630 Sierra Rose Dr., Suite 2A
1075 North Hills Blvd., Suite 160
1595 Robb Dr., Suite 3
10101 Double R Blvd., Renown South Meadows
Medical Center, Admitting Entrance
13945 S. Virginia St., Suite 632

Sparks

1525 Los Altos Pkwy.
910 Vista Blvd.

RURAL LOCATIONS

560 E. Williams Ave., Fallon
1343 W. Newlands Dr., Fernley

X-RAY & IMAGING

Reno

25 McCabe Dr.
75 Pringle Way, Center C, Suites G7, G11, G16
75 Kirman Ave.
901 E. 2nd St., Center F, Suite 103, Greenberg Breast
Health Center
975 Ryland St.
1075 North Hills Blvd.
1155 Mill St., Renown Regional Medical Center
4791 Summit Ridge Dr.
6630 S. McCarran Blvd.
10085 Double R Blvd., Medical Pavilion B, Suite 145
10101 Double R Blvd., Renown South Meadows
Medical Center

Carson City

2814 N. Carson St., Suite 101

Sparks

202 Los Altos Pkwy.
910 Vista Blvd.
910 Vista Blvd., Greenberg Breast Health Center

RURAL LOCATIONS

Fernley

1343 W. Newlands Dr.

Silver Springs

3595 Highway 50

PHARMACY

Reno

21 Locust St.
75 Pringle Way, Suite 102

OCCUPATIONAL HEALTH

Carson City

2814 N. Carson St., Suite 101

RURAL LOCATIONS

McCarran

440 USA Pkwy., Suite 101

Fernley

1343 W. Newlands Dr.

HEALTH & BUSINESS SERVICES

HOMETOWN HEALTH, INSURANCE DIVISION OF RENOWN HEALTH

HMO, PPO & EPO Health Insurance Plans
Third Party Administrative Services
Comprehensive Statewide Provider Network
Senior Care Plus Medicare Advantage Program
Hometown Rx[®] Pharmacy Benefit Manager
Teladoc[®] Virtual Visits

Reno

10315 Professional Cir.

FUNDRAISING & LEGACY GIVING

Renown Health Foundation

245 E. Liberty St., Reno

ADDITIONAL HEALTH & BUSINESS SERVICES IN RENO

Business Office
Children's Day Care
Community Benefit & Sponsorships
Financial Assistance Program
Film/CD Pick Up
Human Resources
Medical Records
Renown Rx Food Pantry
Volunteer Services



ENGAGE WITH US ONLINE

Learn more about our healthcare services or contact us to schedule an appointment.

Billing Questions

renown.org/OnlinePayment

Career Opportunities

careers.renown.org

Contact Us

renown.org/contact-us

Foundation & Legacy Giving

renown.org/give

Health Plans

HometownHealth.com and SeniorCarePlus.com

Scheduling and Appointments

MyChart.renown.org

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