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[Quick](#)
[Advanced](#)
[Pat Num](#)
[Help](#)

[Next List](#)
[Bottom](#)
[View Cart](#)

Results of Search in US Patent Collection db for:
AN/"noble systems" AND AC/Atlanta: 204 patents.
Hits 1 through 50 out of 204

Jump To

PAT. NO.	Title
1 10,674,011	Enhanced abandoned call recovery for a contact center
2 10,623,567	Facilitating agent management of consent for a party associated with multiple telephone numbers
3 10,616,415	Queueing multi-channel communications for a contact center
4 10,616,345	Communication management system for supporting multiple agent communication sessions in a contact center
5 10,601,996	Answering machine detection for a contact center
6 10,599,487	Adaptable data source connection strings
7 10,582,059	Queueing Multi-channel communications for a contact center
8 10,567,582	Managing multiple agent communication sessions in a contact center
9 10,554,821	Identifying and processing neighbor spoofed telephone calls in a VoIP-based telecommunications network
10 10,530,928	Answering machine detection ("AMD") for a contact center by using AMD meta-data
11 10,523,816	Transferring an interaction between an agent at a contact center and a party from a first channel of communication to a second channel of communication
12 10,523,814	Robocall management system
13 10,516,781	Originating calls in a contact center either in a voice dialing mode or a text dialing mode
14 10,477,027	Queueing multi-channel communications for a contact center
15 10,477,023	Using enhanced answering machine detection ("AMD") to detect reassigned numbers
16 10,469,666	Agent interaction with a party using multiple channels of communication
17 10,469,661	Automatic dialer call pacing in a contact center
18 10,462,295	Communication attempts management system for managing a predictive dialer in a contact center
19 10,447,858	Verification process for text-based communication channels
20 10,447,853	Graphical user interface for managing multiple agent communication sessions in a contact center
21 10,412,221	Verification process for text-based communication channels
22 10,410,428	Providing technical support in an augmented reality environment

- 23 [10,380,532](#)  [Establishing a target handle time for a communication in a contact center](#)
- 24 [10,375,240](#)  [Dynamic display of real time speech analytics agent alert indications in a contact center](#)
- 25 [10,360,735](#)  [Providing technical support in an augmented reality environment](#)
- 26 [10,348,904](#)  [Queueing multi-channel communications for a contact center](#)
- 27 [10,306,055](#)  [Reviewing portions of telephone call recordings in a contact center using topic meta-data records](#)
- 28 [10,289,974](#)  [Establishing a target handle time for a communication in a contact center](#)
- 29 [10,284,723](#)  [Managing multiple agent communication sessions in a contact center](#)
- 30 [10,277,745](#)  [Answering machine detection for a contact center](#)
- 31 [10,270,911](#)  [Verification process for text-based communication channels](#)
- 32 [10,237,408](#)  [Establishing a target handle time for a communication in a contact center using analytics](#)
- 33 [10,237,405](#)  [Management of checkpoint meta-data for call recordings in a contact center](#)
- 34 [10,225,404](#)  [Accurate dispositioning of a telephone call by reconciling cause codes with in-band audio information](#)
- 35 [10,218,849](#)  [Providing compliance enforcement for manually dialed wireless numbers in a contact center](#)
- 36 [10,212,283](#)  [Live call debugging and monitoring tool for an interactive voice response unit](#)
- 37 [10,212,200](#)  [Handling audio path failure and poor quality of service for voice calls in a contact center](#)
- 38 [10,205,827](#)  [Controlling a secure audio bridge during a payment transaction](#)
- 39 [10,205,699](#)  [Calling party number selection for outbound telephone calls to mitigate robocalling processing impacts](#)
- 40 [10,200,537](#)  [Queueing communications for a contact center](#)
- 41 [10,200,534](#)  [Agent override of a call answering outcome determination of an outbound call in a contact center](#)
- 42 [10,194,027](#)  [Reviewing call checkpoints in agent call recording in a contact center](#)
- 43 [10,182,034](#)  [Calling party number selection for outbound telephone calls to mitigate robocall processing impacts](#)
- 44 [10,171,663](#)  [Establishing a target handle time for a communication in a contact center using analytics](#)
- 45 [10,154,137](#)  [Dialing a VOIP telephone number subject to an autodialer prohibition in a contact center](#)
- 46 [10,148,818](#)  [Using enhanced answering machine detection \("AMD"\) to detect reassigned numbers](#)
- 47 [10,147,058](#)  [Monitoring schedule adherence of call center agents](#)
- 48 [10,135,978](#)  [Originating calls in a contact center either in a voice dialing mode or a text dialing mode](#)
- 49 [10,129,407](#)  [Bridging a third party onto a contact center communication](#)
- 50 [10,116,798](#)  [Queueing communications for a contact center](#)
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